

Frequently Asked Questions

Q: Can I choose whether or not I move into a Designated Assisted Living residence?

A: An assessment team, in consultation with the individual and the family, helps to decide the most appropriate living option.

Q: Can my spouse live with me?

A: Couples may end up in the same facility but are not assessed together.

Q: Is there a Registered Nurse available if I need one?

A: Yes, Home Care will arrange a visit by an RN upon request.

Q: Will someone be there when I need help?

A: Yes, in DAL, we have 24-hour on-site Personal Care Aides.

Q: Can I bring my pet?

A: Although you cannot bring your own pet, some facilities have house pets that are cared for by the residents and staff.

Contact Information

For more information contact:

Manager, Designated Assisted Living
4209 55 Street
Camrose AB T4V 4Y6
Telephone: 780.608.9465

Values

The Bethany Group believes that all people deserve to be treated with dignity and respect in an atmosphere of holistic care, cooperation and integrity.

Vision

Our vision is that all the people we serve will be provided with the highest level of respect, dignity, and community, working from a Christian foundation that reflects God's love and caring.

Mission

Our mission is to enhance the quality of life of people who are older, disabled or vulnerable, serving them as a reflection of God's love and caring.



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Viewpoint

About Viewpoint

Viewpoint is a Designated Assisted Living (DAL) facility that serves 20 residents. It is designed to meet the needs of younger, disabled adults. Residents are able to make their own decisions, but require significant amounts of physical care.

What is Designated Assisted Living?

Designated Assisted Living (DAL) is a living option for adults that provides a home-like setting where people can maintain their independence while receiving the personal and professional support services they need.

In Viewpoint there is access to Personal Care Aides on a 24-hour basis.

Eligibility

Admission to DAL is determined by the Health Region Placement Process based on health, residential, and personal care needs. The criteria for eligibility is:

- meets the criteria for the Home Care Program
- requires residential-based observation and supervision for safety and security 24 hours per day
- requires scheduled assistance with personal care supports
- is the most appropriate housing and care setting available

Waitlists and placement are coordinated by the Health Region and The Bethany Group.

Fee

The resident pays the set accommodation fee and is responsible for any medications, personal care supplies and equipment (e.g. walkers, wheelchairs, bed alarms, etc.). There is no charge for professional health or personal care services.

If required, subsidies are available through the enhanced Alberta Seniors Benefit or through AISH (Assured Income for the Severely Handicapped) <http://www.seniors.gov.ab.ca>

Services

Housing Services

- full meals and snacks
- weekly housekeeping and regular maintenance
- laundry facilities
- emergency response
- 24-hour safety and security monitoring
- social/leisure/spiritual opportunities

Professional Health Services

A variety of professional care services/supports are delivered by the Home Care Team based on the resident's needs.

The Health Care Team monitors the needs of each resident and adjusts his/her Care Plan. If care needs can no longer be met in DAL, the Case Coordinator will work with the resident and family to transfer to a more appropriate care setting.

Personal Care Services

Based on the resident's needs, a variety of personal care supports are delivered by on-site staff. These supports may include assistance with bathing, dressing, simple wound care, medication assistance, etc.

Eden Philosophy

The Bethany Group has adopted the Eden Alternative as the guiding philosophy in our residential care settings. This philosophy provides guidance on how we can help people to continue to live meaningful lives when they can no longer live independently. It supports an environment that addresses the three plagues" of loneliness, helplessness and boredom and creates a place where residents want to live, families want to visit, and staff wants to work.

Roles and Responsibilities

The resident is responsible for:

- his/her own Care Plan
- payment of housing and residential support costs
- the ability to participate in the daily and social activities of a group setting
- acknowledging the possibility of a move to a higher level care setting, if needed

Family Members/Friends/Guardians are responsible for:

- providing transportation for appointments and personal outings (e.g. doctor, dentist, entertainment, etc.)
- assisting in management of personal finances, if needed
- supporting resident's social and emotional well-being
- assisting with any transfer to a higher level care setting, if required
- communicating with Home Care and/or The Bethany Group to assist and support the resident with his/her Care Plan, if required.