

## Frequently Asked Questions

- Q: Can I choose whether or not I move into a Continuing Care residence?**
- A: An assessment team, in consultation with the individual and the family, helps to decide the most appropriate living option.*
- Q: Can my spouse live with me?**
- A: Couples may end up in the same facility but are not assessed together. Currently, there is no shared accommodation.*
- Q: Is there a Registered Nurse available if I need one?**
- A: Yes, there is an RN on site 24 hours per day.*
- Q: Will someone be there when I need help?**
- A: Yes, we have Personal Care Aides and an RN on site 24 hours per day*
- Q: Can I bring my pet?**
- A: Although you cannot bring your own pet, some facilities have house pets that are cared for by the residents and staff. We encourage families to bring their pets for short visits.*

## Contact Information

For more information contact:

Resident Care Manager  
4215 55 Street  
Camrose, AB T4V 4S9  
Telephone: 780.679.1001

## Values

*The Bethany Group believes that all people deserve to be treated with dignity and respect in an atmosphere of holistic care, cooperation and integrity.*

## Vision

*Our vision is that all the people we serve will be provided with the highest level of respect, dignity, and community, working from a Christian foundation that reflects God's love and caring.*

## Mission

*Our mission is to enhance the quality of life of people who are older, disabled or vulnerable, serving them as a reflection of God's love and caring.*

THE  
**BETHANY**  
GROUP

4612 53 Street  
Camrose AB T4V 1Y6  
Phone 780.679.2000  
Fax 780.679.2001  
[www.thebethanygroup.ca](http://www.thebethanygroup.ca)

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# Memory Lane

## About Memory Lane

Memory Lane provides continuing care to 21 residents who are in need of ongoing nursing care and personal assistance. It is a secure facility designed to meet the special care needs of older adults who are physically quite well but have developed memory problems that mean they require ongoing assistance and support.

## What is Continuing Care?

The Continuing Care system includes long-term care facilities such as nursing homes and auxiliary hospitals. Care is provided for people with complex health needs who are unable to remain at home or in supportive living.

The Continuing Care system is a shared responsibility between [Alberta Seniors and Community Supports](#) and [Alberta Health and Wellness](#).

## Eligibility

Admission to Continuing Care is determined by the Health Region Placement Process based on health, residential, and personal care needs. The criteria for eligibility is:

- meets the criteria for the Continuing Care Program
- requires skilled daily care and professional nursing assessment
- is the most appropriate care setting available

Waitlists and placement are coordinated by the Health Region and The Bethany Group.

## Fee

The resident pays an accommodation fee which is set by Alberta Seniors and Community Supports. Services funded through accommodation fees include:

- meals and meal service
- laundering of towels and linens
- housekeeping services
- social and leisure activities
- utilities
- routine maintenance

If one qualifies, subsidies are available through the enhanced Alberta Seniors Benefit, through AISH (Assured Income for the Severely Handicapped) or Veterans Affairs <http://www.seniors.gov.ab.ca>

## Services

The following health and personal care services are funded by Alberta Health and Wellness:

- nursing services
- personal care services
- recreational therapy
- physiotherapy and occupational therapy
- medications and medical-surgical supplies
- ambulance transportation for prescribed medical services



## Eden Philosophy

The Bethany Group has adopted the Eden Alternative as the guiding philosophy in our residential care settings. This philosophy provides guidance on how we can help people to continue to live meaningful lives when they can no longer live independently. It supports an environment that addresses the three "plagues" of loneliness, helplessness and boredom and creates a place where residents want to live, families want to visit, and staff wants to work.

## Roles and Responsibilities

**The resident or appointed agent/guardian is responsible for:**

- input into his/her own Care Plan
- accommodation fees
- personal laundry services
- hair care
- personal goods and services
- transportation for recreational purposes

**Family members/agents/guardians are responsible for:**

- providing transportation for appointments and personal outings (e.g. doctor, dentist, entertainment, etc.)
- assisting in management of personal finances, if needed
- supporting resident's social and emotional well-being
- communicating with The Bethany Group to assist and support the resident with his/her Care Plan, if required.