

## Contact Information

The Pastoral Care Services Team can be contacted directly as follows:



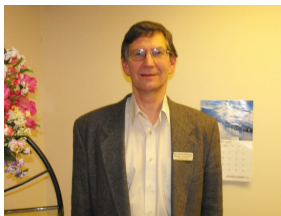
Pastor Norman Lentz  
Chaplain  
Bethany Meadows  
Telephone: 780.679.1013



Murray Cowan  
Pastoral Care Worker  
Rosehaven/Memory Lane  
Telephone: 780.679.3009



Signi Bruner  
Pastoral Care Worker  
Designated Assisted Living  
Telephone: 780-608-4337



David Erickson  
Pastoral Care Worker  
Louise Jensen  
Telephone: 780-679-3083

## Values

*The Bethany Group believes that all people deserve to be treated with dignity and respect in an atmosphere of holistic care, cooperation and integrity.*

## Vision

*Our vision is that all the people we serve will be provided with the highest level of respect, dignity, and community, working from a Christian foundation that reflects God's love and caring.*

## Mission

*Our mission is to enhance the quality of life of people who are older, disabled or vulnerable, serving them as a reflection of God's love and caring.*



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The ministry of family pastors is also encouraged and facilitated.

# Pastoral Care Services

## About Pastoral Care

As a faith-based organization, The Bethany Group provides Pastoral Care as a spiritual support for those who enter our doors. The Bethany Group, through its many facilities, provides physical, mental, emotional, spiritual and social care for the well being of everyone entrusted to our care.

The religious life and spiritual health of our residents are a vital part of the continuum of care and services offered. Under the direction of the Pastoral Care Services Team, residents and staff are able to:

- Benefit from a caring faith community,
- Have assistance in maintaining their connection with their home clergy, congregation, or personal faith community, and
- Enjoy a wide variety of worship services and religious opportunities at the various care facilities managed by The Bethany Group.

Pastoral Care seeks to stand by each person with acceptance and understanding, saying "This is someone special - a child of God - always to be treated with dignity and empathic, unconditional love."

It is a Pastoral Care's desire to help people say "Yes" to life, even in its sometimes negative circumstances:

- to accept the past with gratitude;
- to face the present with a glad courage and strength beyond ordinary experience;
- to look to the future with hope.

Pastoral Care respects the rights and heritage of each individual and would not impose itself upon anyone. It would always be there when needed, enabling others to express and nurture their faith in familiar and meaningful ways. Such a relationship is best nurtured and expressed through the individual's involvement in a community of faith for residents in facilities, who must often feel separated from life's mainstream, pastoral care workers may become welcome representatives of the links with such a community.

## Worship and Faith Nurturing Activities

- Friendly visits
- Sharing special occasions
- Crisis counseling and prayer
- Ecumenical worship each Sunday
- Regular devotional opportunities
- Denominational rites and sacraments
- Funerals, Memorial when appropriate and desired
- Resident care-plan
- Liaison with community

A variety of worship services are offered and a calendar outlining times and locations can be obtained from one of the members of the Pastoral Care Team.

Memorial services are also conducted in the appropriate cottages or respective Chapel at each facility and as requested.

## Pastoral Care Services Team

The Chaplain and Pastoral Care Workers provide spiritual support to residents, their families, and our staff. This is a ministry provided for people of every faith tradition and to all levels of care within The Bethany Group without bias or exception.

Contact any member of the Pastoral Care Services Team if:

- You need to talk
- You desire Holy Communion
- You desire prayers for health or healing
- You wish to volunteer in some capacity
- You have good news to share with the community
- You wish to participate in religious services, or
- You are experiencing grief or pain following a loss.

